# Adult Social Care and Health Overview and Scrutiny Committee

### 13 September 2017

### **Work Programme Report of the Chair**

#### Recommendations

- 1. The Committee is asked to review its work programme.
- 2. The Committee is asked to note the ongoing work in preparation for the Joint Health Overview and Scrutiny Committee with Coventry City Council.
- 3. Members' views are sought on the appointment of task and finish groups.

#### 1. Work Programme

The Committee's draft work programme is attached at Appendix A for consideration. Members will recall that immediately after the meeting held on 12 July, a work programming session took place and this document lists the suggestions made for potential review areas for the year ahead. The draft programme was discussed by the Chair and Party spokespeople at their meeting on 22 August. A copy of the work programme will be submitted to each meeting for members to review and update, suggesting new topics and reprioritising the programme.

#### 2. Forward Plan of the Cabinet

The Cabinet and Portfolio Holder decisions relevant to the remit of this Committee are listed below. Members are encouraged to seek updates on decisions and identify topics for pre-decision scrutiny. The responsible Portfolio Holders have been invited to the meeting to answer questions from the Committee.

Decision	Description	Date due	Cabinet / PfH
Consultation on	The proposed policy will replace existing	15	Portfolio
proposed new Adult	informal policies to introduce eligibility criteria for	September	Holder for
Social Care Transport	transport which will take into account national	2017	Adult
Policy (Decision to be	social care eligibility criteria introduced by the		Social
made under Urgency	Care Act 2014. The proposal is that transport		Care and
Procedure)	will routinely be provided for customers who		Health

	have been assessed as having certain social care needs which are eligible for funding from Warwickshire County Council. The consultation is proposed to seek views from the public and inform the final version of the policy.		
Updates to the Charging Policy for Adult Social Care Services	The report contains the recommendations following a consultation on amendments to the charging policy for residential respite care, and a more customer-focused version of the charging policy for approval.	10 October 2017	Cabinet
Health Advocacy Services	Cabinet to receive the report of the consultation on Health Advocacy Services, and asked to give final approval to tender for these services.	10 October 2017	Cabinet
Advocacy, Information, Advice and Support Services	Cabinet approval is sought to tender for Advocacy, Information, Advice and Support Services' Contracts relating to Care Act Generic Advocacy, Appointee Services, Independent Mental Capacity Advocate, Children's Advocacy, Special Educational Needs and/or Disability Information, Advice and Support Services.	10 October 2017	Cabinet
Approval to proceed with Healthwatch procurement following consultation	Public Health are consulting on the Healthwatch service in order to prepare and shape the service specification for a December procurement launch. Cabinet approval of the consultation report and findings is sought and permission to proceed with a procurement exercise.	9 November 2017	Cabinet

Last updated 5 September 2017

## 3. Forward Plan of Warwickshire District and Borough Councils

Set out below are scheduled reports to be considered by the District/Borough Council scrutiny committees that are relevant to health and wellbeing. Further updates will be sought and co-opted members are invited to expand on these or other areas of planned activity.

Date	Report	
North Warwickshire Borough Council		
	A report is due to be provided by the Borough Council and will be circulated once received.	
Nuneaton and Bedworth Borough Council – Housing Health & Communities Overview and Scrutiny Panel		
2017/18	To be programmed in 2017/18:  Discharge Protocol Lack of NHS Dental Care Reduction in Pharmacy Funding Gambling and its impact on health and wellbeing	

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	Healthwatch Concerns / Priorities		
Sept 2017	Improving Stroke Services in Coventry & Warwickshire		
Nov 2017	Dementia Awareness		
	HWBB Annual Report 17/18		
Mar 2018	<ul> <li>Provision of Hospice Beds in the</li> </ul>		
	Health Performance Report		
	George Eliot Hospital Update		
	• CAMHS		
Rugby Borough Co	uncil – Customer and Partnerships Committee		
13 July	Improving Stroke Services		
Date TBC	Mental Health Briefing		
Stratford-on-Avon [	District Council – Overview and Scrutiny Committee		
	,		
6 September 2017	Oxfordshire Clinical Commissioning Group - The Big Consultation - A		
	Summary of Progress to Date		
11 October 2017	Scrutiny of the West Midlands Ambulance Service		
	Update from South Warwickshire CCG		
	Update on end of life care process from the South Warwickshire		
	Foundation Trust		
22 November 2017	HEART progress		
24 January 2018	Follow up from Sustainability & Transformation Plan (STP) Lead Prof.		
	Andy Hardy – Focus Prevent Agenda		
18 April 2018	Update from the Oxfordshire CCG		
	Update from the Bromsgrove and Redditch CCG		
Warwick District Co	ouncil – Health Scrutiny Sub-Committee		
	•		
Each meeting	Health and Wellbeing Update		
Each meeting	Updates from representative on WCC ASC&H OSC		
Date to be set	Care Quality Commission		

## 4.0 Briefing Notes Circulated Since the Last Meeting

- 4.1 The work programme at Appendix A lists the briefing notes circulated to the Committee. A briefing note was circulated in March on Maternity Services the Birthplace Study, following discussion of maternity services as part of the discussion of the Oxfordshire STP.
- 4.2 In future, all requested briefing notes will be listed in this section of the report, to provide a reminder, to enable members to raise any questions and to suggest areas for future scrutiny activity, having considered those briefing notes.
- 4.3 Members are also reminded that an induction session will be held for all members of Council on Adult Social Care and Health on 4 October from 10am.

#### 5.0 Task and Finish Group Work

5.1 In recent years, the focus of the Committee's Task and Finish Group (TFG) work has been on the quality accounts of the five service provider trusts. At the Chair and Party spokesperson meeting on 22 August, TFG topics were discussed by members and it was proposed that two TFGs be undertaken to focus on GP Services and when that review has been completed, Maternity Services. There would be no TFG work on the quality accounts of provider trusts in this year. Accordingly, the Committee's endorsement of this approach is sought and members are asked to consider the size of the TFG for GP Services, the nomination of members to serve on the TFG and any suggestions for inclusion in the scope of the review.

#### 6.0 Joint Health Overview and Scrutiny Committee

- 6.1 At its meeting on 18 July 2017, the County Council approved a report and terms of reference for the establishment of a Joint Health Overview and Scrutiny Committee (JHOSC) with Coventry City Council. A copy of that report and terms of reference are available via this <a href="Link">Link</a>.
- 6.2 Informal meetings between the Chair and Vice Chair of each authority's Overview and Scrutiny Committees have commenced, the most recent being held on 16 August. The first area for review by the JHOSC will be Stroke Services. The clinical commissioning groups are awaiting approval from NHS England to commence public consultation. Once this has been received and the consultation starts, the JHOSC will be able to meet formally to consider and respond to the CCGs' proposals.

## **Background Papers**

None.

	Name	Contact Information
Report Author	Paul Spencer	01926 418615
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Head of Service	Sarah Duxbury	
Strategic Director	David Carter	
Portfolio Holder	n/a	

The report was circulated to the following members prior to publication:

Local Member(s): None

Other members: Councillor Redford

# Adult Social Care and Health Overview and Scrutiny Committee Work Programme 2017/18

Date of meeting	Item	Report detail
13 September 2017	CAMHS	Suggested by Councillor Margaret Bell and others. Questions / areas for scrutiny: What is the new model and targets? When will we see improvement? Originally suggested for a briefing note on the revised Children and Adolescent Mental Health Service. This could form an area for a member development session to be arranged after a Council meeting or preferably after a meeting of the ASC&H OSC, open to all county councillors and including the coopted members of districts and boroughs. A related item raised by Councillor Cargill was Young Peoples' Mental Health Services.
13 September 2017	Dementia Awareness	Suggested by Councillor Anne Parry. To look at awareness raising of this fast growing health area.  The Director of Public Health has been asked to provide a report showing the significant work completed on dementia friendly communities and the number of dementia friends in Warwickshire.
Briefing – 22 November	Housing Related Support	Suggested by Councillor Dave Parsons. Invite contributions from district and borough housing officers. What is the position on homelessness? At the Chair and Party Spokes meeting on 22 August this topic was selected as the briefing topic for the meeting on 22 November 2017.
22 November 2017	Integration of Clinical Commissioning Groups and their commissioning intentions	Suggested by Councillor Dave Parsons. How are the three CCGs serving Coventry and Warwickshire Integrating commissioning. This area was also suggested by Healthwatch. Invite all the CCGs to the same meeting to see how their commissioning intentions are integrated. The Chair and Party Spokespeople agreed this should be the single issue item for the November Committee.
22 November 2017	One Organisational Plan 2017-18 Q2 Progress Report	To provide the Committee with a quarterly update on progress of the One Organisational Plan 2020.
	Reconfiguration of Stroke Services	Suggested by Councillor Margaret Bell. This is an urgent area, being the subject of a current engagement exercise and then a formal consultation. A proposal to consider it before decisions are finalised. There are concerns about the assumptions around a reduction in stroke cases.  Also suggested by Healthwatch, who would like to examine and 'stress test' the proposals. The Chair will provide an update on the Joint Health OSC, as part of the work programme item. It may be necessary to hold a further meeting of the Committee to discuss this item in detail ahead of the Joint HOSC response on the CCG proposals.
	STP – Proactive and Preventative Workstream	Suggested by Councillor Margaret Bell. The Proactive and Preventative work stream of the STP. The suggestion is to find out more: What is happening; what is the plan; how is it to be funded; when will we see results?
	STP – Accountable Care System	Suggested by Healthwatch. The STP is morphing into an Accountable Care System. This item is about how the public will be better engaged in the accountable care system, unlike the process for the STP.

Item 9 - Work Programme Report

## Appendix A

STP – George Eliot Hospital Campus Model	Suggested by Councillor Clare Golby. To understand how the proposals for the George Eliot Hospital (GEH) Campus Model will fit into other health services for the north of Warwickshire and the implications for residents. Councillor Parsons supported this area, raising concerns about the potential downgrading of
Patients Transport Service	services delivered at GEH.  Suggested by Councillor Margaret Bell. This concerns the voluntary Patient Transport Service. The areas to examine are: is the county covered; how expensive are services for the user; what is happening to their funding sources; how sustainable are they?
The 111 Service	Suggested by Councillor Margaret Bell. Areas to examine are: How do they refer people to health services; how do they link in with the relevant CCG; how do they know where services are commissioned; also what do they do about patients with no transport who are referred to an Out of Hours Service at, say, the early hours of the morning.
Provision of GP Surgeries	Suggested by Councillor Pam Redford.  A considerable number of new houses are planned across the County. An area for the committee to consider is the need for extra GPs surgeries these homes will require. The review should include the location of these surgeries, particularly in rural areas. Extra housing will not only require extra GP surgeries, but also extra beds in General Hospitals will be needed. With fewer doctors choosing to become GPs this is another area we should be looking at.
Local Commissioning of Services	Suggested by Councillor Mark Cargill. A pilot scheme has been undertaken in Alcester.  Needs clarification on the area for scrutiny
Reablement and Delayed Transfers of Care	Suggested by Councillor Mark Cargill. A scrutiny area which looks at how to streamline the transfer process, including avoiding hospital admission where possible and links to good quality housing.
Director of Public Health Suggestions	To support the recommendations highlighted in the Director of Public Health's annual report, which the DPH has a statutory duty to provide. The theme this year is 'Vulnerability' (and its impact on health). This will be taken to the HWBB on 6 September and cascaded following that meeting.  To support the JSNA (Joint Strategic Needs Assessment) – The purpose of the JSNA is to analyse the current and future health and wellbeing needs of the local population, to inform the commissioning of health, wellbeing and social care services. The JSNA aims to establish a shared evidence based consensus on the key local priorities across health and social care. From 2017 this moves to a place based approach with five drivers:  Health & Wellbeing Strategy Sustainability & Transformation Plan (STP) Out of Hospital Programme GP Five Year Forward Plan Community Hubs County Council Transformation Plans  To support the work around suicide prevention, looking at the possible causes of a local increase against national trend.

# Appendix A

	To support the work around the dual diagnosis needs assessment – Mental health and substance misuse.
Coventry and Warwickshire Partnership Trust	Suggested by Healthwatch. There has been a re-inspection of the CWPT by the Care Quality Commission. Invite the Trust to present its progress against the action plan that will flow from the CQC inspection. Suggested area for 4-6 months, so November 2017 or January 2018 meeting.
Mental Health of Veterans	Suggested by Healthwatch. Further detail needed on scope.
Meals on Wheels Service	Suggested by Councillor Rolfe. A briefing note to cover the reduction in take up of this service and the current costs of the service. It was agreed by the Chair and Party Spokes (22 August) that a briefing note be provided in the first instance.
Briefing Session – Proactive Monitoring of the Quality of Care – The 'See, Hear and Act model'	Warwickshire County Council takes a proactive approach to ensuring the quality of the care it commissions through the 'See, Hear and Act' model for quality assurance. There is a dedicated team, Quality Assurance and Improvement, to undertake this work. The See, Hear and Act model includes closely monitoring the ratings providers receive from CQC. An offer from Chris Lewington to host a members seminar on our new model for assuring Quality given the number of new members within the Council.
Additional Funding for Adult Social Care	At Cabinet on 13 July, members questioned the long term viability of health and social care services across the county. Changes to the domiciliary care commissioning arrangements were discussed. Whilst the situation in Warwickshire is better than in other areas, the private care industry is facing a number of significant challenges, a major one being recruitment. Cabinet suggested that the Overview and Scrutiny Committee be asked to review the fragility/stability of the private care industry and the role of the County Council in ensuring its continuance.

#### **BRIEFING SESSIONS PRIOR TO THE COMMITTEE**

Date	Title	Description
12 July 2017	Overview of Strategic Commissioning	Chris Lewington provided an overview of the work of Strategic Commissioning.
13 September 2017	Out of Hospital Programme	A significant and positive step forward on the Out of Hospital Programme. It is felt members need to be sighted and engaged in this development. This session would include representatives of the clinical commissioning groups.
22 November 2017	Proposal from Chair and Party Spokes Meeting - Housing Related Support	
24 January 2018	Proposal from Chair and Party Spokes Meeting - Direct Payments	An initial briefing note on direct payments would be useful, ahead of the January session.

#### **BRIEFING NOTES**

Date Requested	Date Received	Title of Briefing	Organisation/Officer responsible
01/03/17	23/03/17	Maternity Briefing Note	
-	16/01/17	NHS Dental provision in Stratford	
14/09/16	14/2/17	End of Life Care	Amy Sirrs
14/09/16	14/2/17	Public Health: Monitoring Performance and Outcomes	Paul Kingswell
-	23/11/16	Patient Transport Services	_
14/09/16	31/10/16	Timetable for the Health Visiting Service tendering process	Director of Public Health (Kate Sahota)
-	31/10/16	Member visit to WMASS Coventry Hub	Paul Spencer, Democratic Services
14/09/16	15/11/16	Hospital discharge planning arrangements. A briefing note to explain the discharge arrangements for each of the hospital sites in Coventry and Warwickshire.	Head of Social Care and Support
13/07/16	25/08/16	Urgent Care & Walk in Centre, George Eliot Hospital	Andrea Green, Warwickshire North CCG
13/07/16	10/10/16	Falls Prevention trip hazards and condition of footways – data on claims	Head of Transport and Economy

#### **TASK AND FINISH GROUPS**

ITEM AND RESPONSIBLE OFFICER	OBJECTIVE OF SCRUTINY	TIMESCALE	MEMBERS / COMMENT
GP Services	The Committee will be asked to formally agree this proposed TFG area at its meeting on 15 September. The detailed scoping of this area is still to be determined.	To be agreed	
Maternity and Paediatric Services	The Committee will be asked to formally agree this proposed TFG area at its meeting on 15 September. The detailed scoping of this area is still to be determined.	This review area will commence following completion of the TFG on GP Services.	
Quality Accounts 2016/17. Paul Spencer and Coventry City Council / Healthwatch	QA Groups for each of the 5 Trusts to work with the Trusts on quality accounts over the year.	June 2016 – completed	Follows the format used for 2015/16, with WCC leading on the TFGs for George Eliot Hospital, West Midlands Ambulance Service and South Warwickshire Foundation Trust. Coventry City Council and Healthwatch Coventry to lead on the reviews for UHCW and CWPT.
Quality Accounts 2015/16, Paul Spencer and Coventry City Council / Healthwatch	QA Groups set up for each of the 5 Trusts to work with the Trusts on quality accounts over the year.	June 2016 – completed	The reviews are complete. This year, WCC led on the TFGs for George Eliot Hospital, West Midlands Ambulance Service and South Warwickshire Foundation Trust. Coventry City Council and Healthwatch Coventry led on the reviews for UHCW and CWPT.
Select Committee to look at Winter Pressures	The Committee held a select committee to look at the winter pressures for 2014/15. A follow up report was provided on actions progressed.	2 October 2015 - completed	An update was requested at the meeting on 2 <sup>nd</sup> December 2015, to the Committee on 2 March 2016.
Quality Accounts 2014/15, Ann Mawdsley/Sally Baxter	QA Groups set up for each of the 5 Trusts to work with the Trusts on quality accounts over the year	May 2015 - completed	